

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2464
ANSWERED ON:31.07.2002
OUT OF ORDER PHONES IN BIHAR
SUSHILA SAROJ

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether proper facilities are not being provided to subscribers in Bihar particularly Bitholi telephone exchange of Darbhanga;
- (b) whether the Government have received any complaints from the subscribers against the officials/ lineman of the Bitholi telephone exchange;
- (c) if so, whether any action has been taken against the employees found guilty; and
- (d) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRIMATI S MAHAJAN)

- (a): Proper telephone facilities are being provided to the subscribers of Bihar and to the subscribers of Bitholi telephone exchange also.
- (b) to (d) Yes, Sir. Complaints were received from subscribers against one Junior Telecom. Officer and one Temporary Status Mazdoor of the Bitholi telephone exchange. Administrative action has already been initiated against them.